

FAQ

Q: Are you manufacturer or trading company?

A: Factory and trade integration.

Q: Can you provide free samples?

A: Free sample available. It will be send out within 1-3working days.

Q: Can I customize products and packing?

A: Yes, Professional design team to help you customize molds and custom packaging.

Q: What is your MOQ?

A:MOQ is depends on item, size and package, for example, the MOQ for standard cutlery is 100K for each size. It could be negotiated if the order was mixed with other items.

Q: How long is the lead time?

A:About 25-35days.

Q:What's your payment terms?

A:Payment by T/T, L/C, Paypal, OA, the Alibaba Trade Assurance etc.

Q:Which countries do you export to?

A:Such as : Europe, USA, Canada, Australia, New Zealand, Southeast Asia, India etc