



Lifetime Limited Warranty

-Stone Coated Metal Roofing Sheets

We at BUILDDEX are proud to offer this Lifetime Limited Warranty (this “Limited Warranty”) which we hope you will find clear and easy to understand.

Terms And Conditions

LIMITED LIFETIME COVERAGE: This Limited Warranty extends only to a purchaser of BUILDDEX stone-coated steel panels who has been issued a Limited Warranty Certificate and paid for the BUILDDEX Product in full (the “Purchaser”), and to subsequent owners of the property to which the BUILDDEX Product is originally affixed after purchase (the “Property”). Subject to the terms, conditions and limitations herein, BUILDDEX hereby warrants that for the lifetime of Purchaser during Purchaser’s ownership of the Property or, if the Property is transferred by Purchaser, for fifty (50) years from the date of installation of the BUILDDEX Products, the BUILDDEX Products will be free from manufacturing defects in workmanship and materials such that:

- The appearance of the surface coating of BUILDDEX Products will not materially deteriorate beyond normal weathering and aging, including minor granule loss over the extended life of the warranty.
- Every piece roof sheet have 20years color warranty, no fading, no discoloring. If there is color change due to products quality problems, BUILDDEX will refund money or offer free pieces to instead of them.
- All the tiles and accessories included into the container has the same quality of adhesive and stone that the samples sent by courier. We are committed to supply high quality tiles.
- Warranty For lifespan.

Thickness	Aluminum Zinc Contents	Lifespan	Color Warranty
< 0.40mm	AZ60g/m2	20years	20years
0.40mm	AZ80g/m2	30years	20years
0.45mm	AZ120g/m2	40years.	20years
0.45mm	AZ150g/m2	50years.	20years



EXCLUSIVE REMEDY: In the event any BUILDDEX Product fails to meet the above standards, BUILDDEX will either provide repairs to the BUILDDEX Product, or will provide replacement products, at BUILDDEX's option and at its sole discretion. BUILDDEX reserves the right to require you to pay its reasonable costs and expenses incurred in performing any physical inspection of BUILDDEX Products that are subject to a warranty claim, although any such payment will be refunded in the event of a valid warranty claim. Any repair or replacement by BUILDDEX shall not extend the term of this warranty except as required by law or as agreed in writing by BUILDDEX. This is the sole and exclusive remedy under this Limited Warranty, and in no event shall BUILDDEX have any liability for any consequential, incidental, economic, indirect, special or punitive damages or losses of any kind whatsoever. (Advisory: some states do not allow the exclusion or limitation of incidental or consequential damages).

NO OTHER WARRANTIES: This Limited Warranty is the only warranty given by BUILDDEX, and no other warranties of any kind have been made with respect to the BUILDDEX Products.

CLAIMS PROCEDURE: If you experience a problem with a BUILDDEX Product that you believe is covered by this Limited Warranty, please email or call us to provide us with your name, address, telephone number, your proof of purchase, and a specific detailed description of the defect or problem, as well as any other information or materials you believe is relevant. You may be required to provide additional information or materials at the request of BUILDDEX, including photographs. As a condition of coverage under this Limited Warranty, you must notify us of any problem or defect within thirty (30) days after you discover or reasonably should have discovered it.

OTHER TERMS, CONDITIONS, DISCLOSURES AND LIMITATIONS:

- While we expressly warrant that the BUILDDEX Products are free from manufacturing defects as set forth above, the performance of your BUILDDEX Product is largely dependent on the manner in which it is installed and cared for. Consequently, this Limited Warranty shall not apply to any of the following circumstances:
 - Damage caused by improper installation, or the installer's failure to follow BUILDDEX's installation standards and instructions, or reasonable professional installation procedures. We recommend that you ask your installer or contractor about warranties covering installation, as BUILDDEX does not in any way warrant or guarantee such services. We recommend that you have roofing products installed



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by a professional who has attended manufacturer training courses, although such training is neither required for this warranty nor a guarantee of proper installation.

- BUILDEX Products that have been damaged, modified, altered or changed in design or function after shipping from BUILDEX's facility, or used or installed for a purpose other than roofing.
- Damage or change in appearance caused by any of the following: foot traffic or foreign objects, climate-specific conditions (such as mold or mildew from moisture or humidity), the application of cleaning fluids, coatings or chemicals not specifically approved and authorized by BUILDEX, or the failure or movement of the structure of the Property on which the BUILDEX Products are installed.
- Dealers, distributors and installers of BUILDEX Products are independent contractors and not agents of BUILDEX for any purpose, and are not authorized to extend other warranties on behalf of BUILDEX, or to modify the terms of this Limited Warranty in any manner.
- This Limited Warranty shall be void in the event of repairs or modifications made by any person to the BUILDEX Products that are not first approved in writing by BUILDEX, except necessary temporary emergency repairs.
- If any provision of these Terms and Conditions is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions shall nevertheless continue in full force and effect.

BUILDEX CHINA

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